**CHECKING AWS LOG FOR CAMPAIGN SMS**

1. Check the date and time when the order moved to status SIM Activation > Activation Success in order details page under DTAC > Customer Support menu

For example with order ID DOMP2205240042 the date is 25th May

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2. In AWS Cloudwatch, navigate to Logs Insights and find log groups magento-cron/campaign

3. On the 2nd line below ‘fields’, add this search command [ | filter @messsage like ‘DOMP2205240042’ (refer screenshot below)

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4. Set the filter date range to Absolute and set the Start date and End date. For this specific Order ID, I’ve set the start date to 25/5 and end date 26/5

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5. If the order ID is eligible, you will see the report ‘Campaign Check Observer’ with value ‘**Inserted campaign to Eligibility Table.**’ You can expand and scroll this log to check further for specific campaign ID and other relevant information. Generally, for test purpose this is enough to indicate that the campaign page should be accessible already for the MSISDN that are registered under the order ID. Based on this indicator, we can either search the log for actual campaign SMS or modify other campaign URL.

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6. For this guide purpose, we continue with searching the SMS log in AWS. Next, copy the value beside @logStream

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7. Duplicate the tab so we can keep the current search result open.

8. On the new tab, click the Log groups

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9. In the log groups filter field, type and select magento-cron/campaign from the dropdown

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10. In the log stream field, paste the log stream value that we copied from initial search result.

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11. Select the log stream, it will open the full log under this log stream.

12. Click on date filter on the top right corner, set the start date following the date and time of campaign check observer

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13. After the log filtered by date and time, Ctrl-F on the page and search for the MSISDN with format 66xxxx

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14. From here onward, we need to identify the SMS URL based on the campaign ID that are eligible for the MSISDN. In this particular example, we have 4 campaigns eligible for the MSISDN so total 4 URL can be retrieved. Refer this recording > <https://share.vidyard.com/watch/zhXJUN2TZoNeAid4DfnxDw>?

15. Finally to identify if the SMS has been successfully triggered to customer, we should see the description ‘Success’ few lines under the URL. Refer screenshot below

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